



Campbell River & North Island Transition Society

PROVIDING SERVICES, SUPPORT, AND PROGRAMS TO WOMEN AND THEIR CHILDREN ON THE NORTH ISLAND

101-1116 Dogwood Street, Campbell River, BC, V9W 3A2 | Society Office: 250-287-7384 | Fax: 250-286-6252

Job posting: Women's Support Worker

Campbell River North Island Transition Society is a fast-growing agency. Are you passionate about helping women and children experiencing abuse or in recovery? If you're looking for an exciting career in a fun organization with the potential to grow where you are also helping women, this is the perfect career for you. This is a union site with the wage being \$23.10 per hour plus 12.2% (25.87 per hour)

Successful applicant will work as part of a team providing counselling, support and crisis intervention.

Excellent communication and crisis management skills. Strong knowledge of violence against women, mental health, and substance misuse

Job Types: Casual

Salary: \$25.87 per hour

Schedule:

- 12 hour shift
- 8 hour shift
- Day shift
- Holidays
- Monday to Friday
- Night shift
- On call
- Weekend availability

COVID-19 considerations:

All staff must be fully vaccinated to comply with public health order. Enhanced cleaning and sanitizing measures.

To apply email cover letter and resume to ae@annelmohouse.ca



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JOB DESCRIPTION

Job Title: WOMEN'S SUPPORT WORKER

Classification: Transition House Worker / Adult Youth or Child Worker

Grid Level: 11

Date: October 2005, updated Nov 2017

Author: Valery Puetz

Job Location: Ann Elmore Transition House / Rose Harbour / Women's Centre

Supervisor: Transition House Manager / Housing Manager / WC Manager

Status: Union

Job Profile

Job Summary:

The Women's Support Worker is a member of the Transition Society team who provides supportive counselling, education, information and referrals to women one on one and in group settings.

Job Duties:

- 1) Provide in-house facilitated group opportunities for women in the areas of recreation, education, psycho-social-spiritual well being
 - Plan and prepare for in-house groups
 - Facilitate groups for resident women
 - Bring in community professionals for educational groups
 - Provide information and referrals
 - Maintain confidentiality according to Policy and Procedures

- 2) Supportive Counselling;
 - Intake of new clients
 - Assess suitability to program
 - Be non-judgmental in approach
 - Provide emotional support
 - Assist with goal setting and follow through
 - Provide information about abuse
 - Make referrals to other resources
 - Provide information about other resources and processes such as legal or justice system
 - Assist women in development of a safety plan
 - Address relapse prevention with recovery clients



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- Monitor client progress and report concerns to supervisor
- 3) Record Keeping;
- Maintain statistical information as directed
 - Maintain accurate documentation in client files
 - Maintain accurate and up to date records of group activities
- 4) Maintain facility environment;
- Create and maintain a safe, warm and trusting environment
 - Provide mediation between residents in conflict
 - Facilitate resident meetings as needed
 - Work cooperatively with other members of the transition society team
- 5) Miscellaneous
- Abide by CRNITS code of ethics and philosophy
 - Abide by CRNITS Policy and Procedures
 - Maintain confidentiality according to Policy and Procedures
 - Maintain current knowledge of issues related to the abuse of women and children
 - Advocate for clients
 - Continue to upgrade skills through staff and professional development
 - Assist in orientation of new staff and training of practicum students
 - Attend staff meetings regularly
 - Complete special projects as directed by the Transition House Manager
 - Other related duties

Working Conditions

This position involves working in the transition house or Rose Harbour with a transient clientele. It may also include counselling, accompaniment and advocacy for women.



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Human Profile

Technical Skills

Education

- Human Service Worker Diploma or equivalent
Or
- Equivalent training and experience

Experience

- 1 year working in community social services

Qualifications/Training

- Emergency First Aid
- Good communication and crisis intervention skills
- Knowledge and understanding of abuse of women and children
- Group facilitation skills

Requirements

- Transportation
- Satisfactory Criminal Record check and Criminal Record Review
- Not in an abusive relationship for at least one year (at hire)

Performance Skills

Physical Demands

- Capable of assisting injured or disabled clients
- Delivery of program activities requires a moderate level of physical fitness i.e. walking, standing, bending

Mental Demands

- Possesses and is able to apply a feminist perspective
- Ability to interact well with clients in crisis regardless of ethnic, religious, or socioeconomic status, sexual orientation, age, physical or mental ability
- Able to manage stressful work and fluctuating workload
- Able to make sound judgments
- Adaptable



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- Has initiative
- Respectful in all communication with clients, staff and other agencies